

FOR LEADERS, DATA PROTECTION OFFICERS AND PROCUREMENT

Built to protect educators and learners

The short version: no learner records, no recordings kept, educators own their reports, and we name every provider that touches your data.

Our commitments

No learner records

We never ask for learners' names, class lists or registers. Feedback is about the teaching.

No recordings kept

Lessons are recorded on your device. When you stop, the recording is uploaded, transcribed and deleted as soon as your report is written. We don't keep lesson recordings.

Educators own their reports

Reports are private by default. Leaders only see a report if the educator shares it.

What leaders see

Who's recording, so they can offer support, but never how anyone's lessons went. Team trends are anonymous and need five or more teachers.

Encrypted and access-controlled

Data is encrypted in transit and at rest, access is role-based and every request is authenticated.

UK company, UK law

EducAitor Ltd, registered in England and Wales. UK GDPR applies, with the ICO as regulator (registration ZC270792).

What happens to a session

Lessons are recorded on your device. When you stop, the recording is uploaded, transcribed and deleted as soon as your report is written. We don't keep lesson recordings.

Your report and its transcript stay with your account until you or your organisation delete them. Leaders only see your reports if you choose to share them.



01

Recorded on your device

You press start. The audio stays on the device until you stop, so a dropped connection never loses a session.



02

Uploaded and transcribed

When you stop, the recording is uploaded and Groq turns it into text.



03

Report written

OpenAI writes your report from the transcript, mapped to your framework.



04

Recording deleted

Deleted as soon as your report is written. We don't keep lesson recordings.



05

Yours to share, or not

Your report is private to you. Leaders only see it if you choose to share it.

Who processes your data

Amazon Web Services	Hosting, database, file storage, sign-in and email for the EducAitor app. Stored in the EU (AWS Ireland).
Groq, Inc.	Transcribes lesson audio. United States. Not permitted to train on your content.
OpenAI	Writes feedback reports and powers the AI coach; transcribes if Groq is unavailable. United States. Not permitted to train on your content.
Google and Apple	Push notifications, and sign-in if you choose to use them.
Sentry	Error and performance monitoring, hosted in the EU.
Vercel and Resend	The educaitor.ai website and the emails its forms send.

How long we keep things

Lesson audio	Deleted as soon as the report has been written. A recording that cannot be processed is deleted automatically.
Reports, transcripts and development records	For as long as the account is active, or until the educator or organisation deletes them.
Deleted accounts	Removed from live systems straight away; backup copies are overwritten within 35 days.
International transfers	Where a provider processes data outside the UK we rely on UK adequacy regulations or the UK International Data Transfer Addendum.

What we can provide for your due diligence

- A data processing agreement for organisation accounts
- Support completing your data protection impact assessment
- A description of our security controls and sub-processors
- Our AI use statement, naming every provider and what the AI does not do
- A named contact for data questions: support@educaitor.ai

Questions about data? Ask us directly.

support@educaitor.ai · educaitor.ai/security · Privacy policy and AI use statement at educaitor.ai